SALE AND CANCELLATION POLICY

Regarding cancellations, subscriptions may be canceled until November 30th, and $200 will be refunded due to processing costs. After November 30th, no refunds will be issued, but the course access holder's name may be changed.

GENERAL TERMS OF SALE AND USE

These general contracting terms apply to all commercial transactions carried out on this website (www.cursodavidsonmestman.com). Please read these general terms carefully before enrolling in a course or requesting any other service. By enrolling, you agree to comply with these general conditions, so we recommend printing them for detailed review if necessary.

INTRODUCTION

Billing conducted on www.cursodavidsonmestman.com will be carried out through Conviction2, Inc. OBA Curso Davidson-Mestman, with a registered address at 808 Brickell Key Dr, #1204, Miami, FL 33131, USA. Email: info@cursodavidsonmestman.com. Conviction2, offers specialized online training in health-related topics for doctors, nurses, and other professionals, organizing online training courses in these fields. Conviction2, provides access to its online courses from any location and at any time, from the course's start date until its completion. These general terms, along with any specific conditions and clauses for each course or service, govern the use of this website. By completing enrollment, you become a student of the platform www.cursodavidsonmestman.com and are subject to the following conditions:

1. **ENROLLMENT AND RESERVATION OF SEAT** By completing the course registration, the student acknowledges being aware of the training activity offered by Conviction2, and expresses interest in the course for which they are enrolling. Conviction2, reserves a seat for the student once they complete enrollment and make the payment as outlined in the "Payment Methods" section. The user will not be formally enrolled until both registration and payment are completed. All registrations not paid five days before the course start date will be canceled, and the reservation will be forfeited. If payment is not formalized by the start date, the user will lose their right to a seat and course attendance. A diploma may require attendance at a minimum number of sessions and/or passing an evaluation test. Conviction2, reserves the right to prevent a student from taking the exam if the minimum session attendance is not met. If the student wishes to receive a printed original certificate, they must pay the issuance, printing, and shipping costs in advance.
2. **STUDENT OBLIGATIONS** The student agrees to complete the course diligently and comply with Conviction2, academic rules. In the case of online training, the student declares they possess sufficient computer knowledge to follow the course methodology and complete it successfully to acquire the necessary skills for obtaining the corresponding diploma or certificate. The student may not use any documentation,

technical notes, practical cases, activities, etc., provided by Conviction2, for purposes other than their own training unless they receive written authorization. The student is not authorized to distribute, transmit, copy, display, perform, reproduce, license, use materials as a basis for other works, or transfer or sell any information, documents, images, programming code, logos, trademarks, products, or services obtained from www.cursodavidsonmestman.com. To follow the program correctly, the student declares that they possess or have access to adequate computer equipment and an internet connection to participate in the online program, as required for their learning.

Access to www.cursodavidsonmestman.com will be through a username and a personal access password. This password is personal and non-transferable. In case of password loss or theft, the user will be responsible for any changes or actions applied to their account until that point. In spaces where social interaction occurs, where the student can express opinions and communicate with other users, the following rules of conduct must be respected: It is strictly prohibited to harass, threaten, or disturb any other student or member of www.cursodavidsonmestman.com. No illegal, harmful, abusive, defamatory, obscene, racist, or ethically inappropriate information, files, or materials are allowed, including those that create sexual harassment or other forms of harassment. Additionally, users must not alter others' participation in interactive spaces, send advertisements or promotional material, or violate applicable laws during the course.

3. **OBLIGATIONS** www.cursodavidsonmestman.com commits to reserving the student's seat once enrollment is completed and payment is made. The website will provide the necessary educational content, instructors, and online support for completing the course. Once the course is completed and all payments are finalized, a diploma or certificate will be issued to the student.
4. **CAUSES FOR EXPULSION** A student may be expelled for serious or repeated disciplinary breaches, lack of interest in learning, failure to meet attendance requirements, or failure to pass evaluations. Falsification of any data provided during the selection and admission process will also result in expulsion. Expulsion entails loss of course access, forfeiture of the right to obtain the certificate, and no refund of the enrollment fee.
5. **PAYMENT METHODS AND CONDITIONS** Course fees must be paid in full. Available payment methods include credit/debit cards via virtual payment gateway. Bank transfers may be accepted in exceptional cases by contacting info@cursodavidsonmestman.com.
6. **CANCELLATION POLICY** www.cursodavidsonmestman.com reserves the right to postpone or cancel a course due to insufficient enrollment or if trainers cannot deliver the course due to a justified major cause. Payments received for such registrations will be fully refunded without any possibility of compensation.
7. **WITHDRAWAL AND REFUND OF PAYMENTS** If a course is not delivered, Conviction2, will refund the paid registration fee. The registration fee will also be refunded if a student withdraws within 14 days of enrollment and at least five days before the course start date, per Article 103 of RDL 1/2007. Once the course has started, no withdrawals or refunds will be accepted.

To withdraw, the student must notify their decision via email at info@cursodavidsonmestman.com.

8. **SECURITY** www.cursodavidsonmestman.com protects students' data using passwords. However, complete security cannot be guaranteed.
9. **DISCLAIMER** www.cursodavidsonmestman.com is not responsible for any inability to access the website due to external causes.
10. **DISPUTE RESOLUTION** Both parties agree to submit to the Courts of Florida for any disputes.